



Customer report

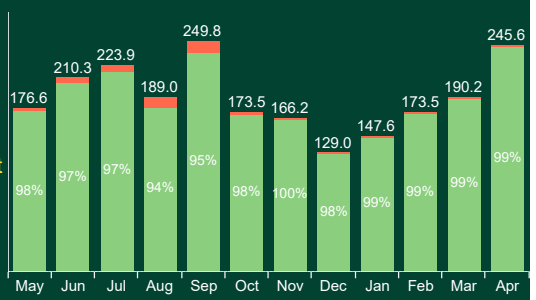


How can we support YOU even better?

ANCOTRANS can deliver:

- ✓ Container trucking throughout Europe
- ✓ Both bulk, tip and sideloader transports
- ✓ Cross border solutions 24/7/365 – Just contact your local transport manager
- ✓ Intermodal solutions in Sweden and Germany
- ✓ Live tracking through our Truckntrace service
- ✓ Climate compensation on every transport, just add a Green Surcharge in your market
- ✓ Read more on ANCOTRANS.COM

CO2 Emissions in tonnes last 12 months



This report contains data for Ancotrans Hamburg for:

Customer Group	Customer:	Customer No	Post code	City
SCHENKER DE	Schenker Deutschland AG	DE10252 DE10846	20097 38126	Hamburg Braunschweig



Get Access to Capacity in North Europe.

1882

Since

8

Offices

750

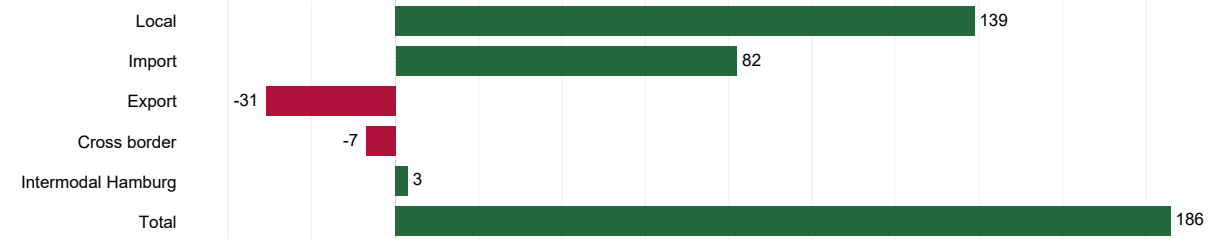
Available trucks

325000

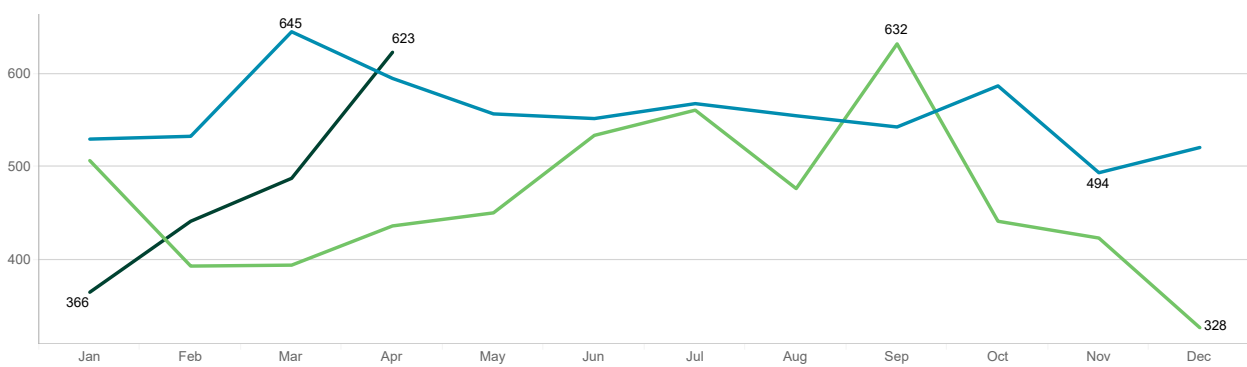
Yearly transports



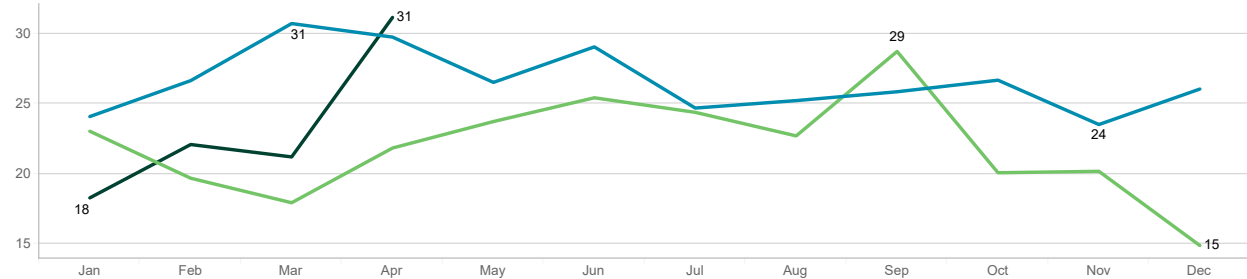
YTD (2021) vs. LYTD (2020)



Transports per month



Transports/workday

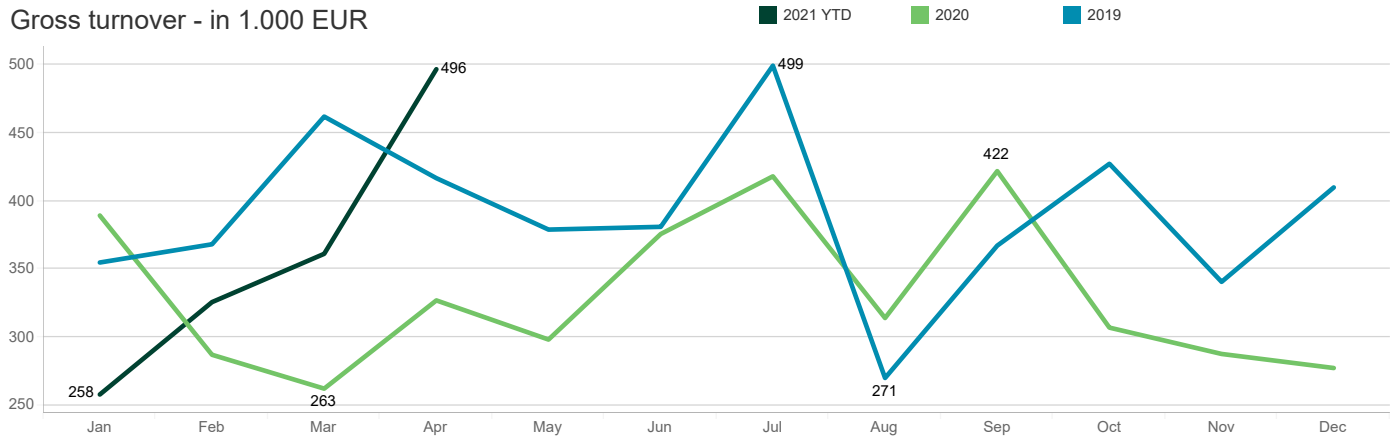


Transports

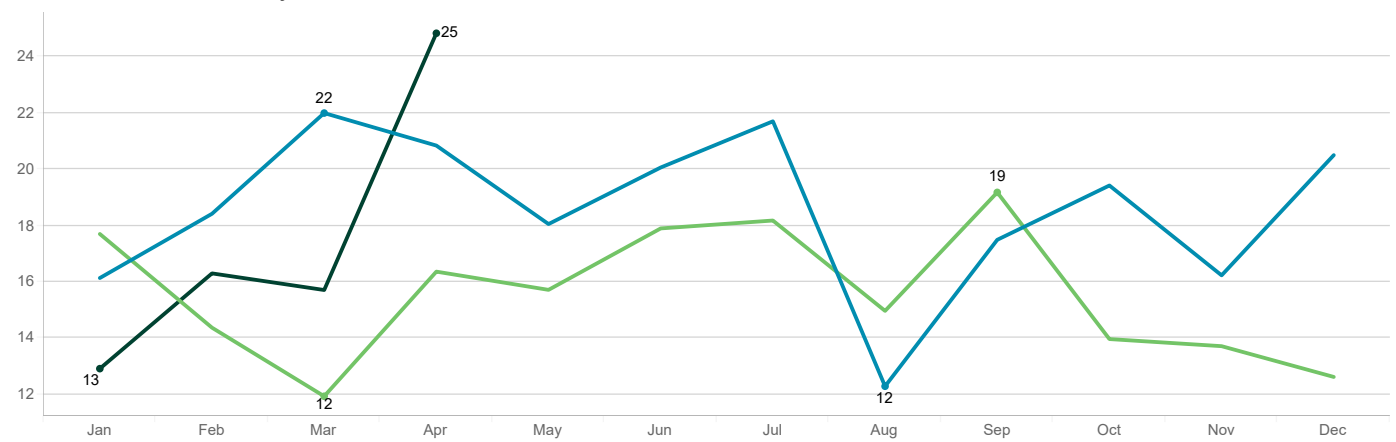
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	
2021	Import	120	171	174	231								696	
	Export	83	118	116	163								480	
	Cross border	62	57	73	120								312	
	Local	101	96	123	108								428	
	Intermodal Hamburg			2	1									3
Total	366	442	488	623									1,919	
2020	Import	190	126	151	147	177	186	226	198	250	169	129	113	2,062
	Export	123	137	115	136	125	171	185	126	166	87	125	87	1,583
	Cross border	85	59	84	91	89	111	103	89	108	98	77	55	1,049
	Local	109	72	45	63	60	66	47	64	108	88	93	73	888
	Total	507	394	395	437	451	534	561	477	632	442	424	328	5,582
2019	Import	104	148	216	207	210	197	227	223	227	225	163	154	2,301
	Export	176	172	224	231	206	198	155	150	172	154	177	184	2,199
	Cross border	93	82	93	70	74	101	127	103	70	118	111	92	1,134
	Local	157	131	112	87	67	56	59	79	74	90	43	91	1,046
	Total	530	533	645	595	557	552	568	555	543	587	494	521	6,680



Gross turnover - in 1.000 EUR



Gross turnover/workday in 1.000 EUR



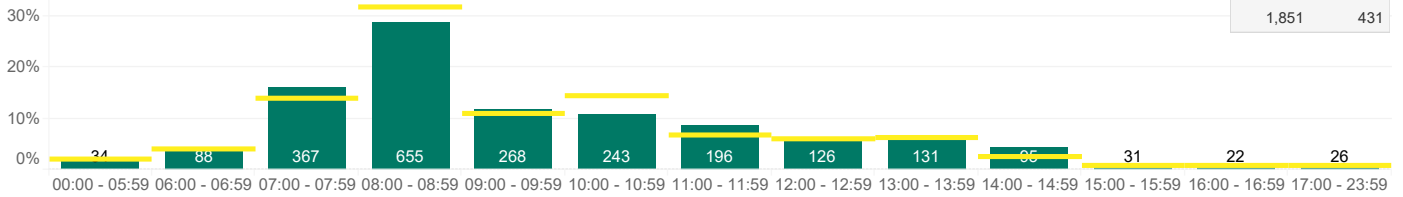
Gross turnover in 1.000 EUR

		January	February	March	April	May	June	July	August	September	October	November	December	Total
2021	Import	96	135	146	182									559
	Export	59	87	81	150									377
	Local	65	67	72	62									266
	Cross border	38	37	62	103									239
	Intermodal Hamburg			1										1
	Total	258	326	361	496									1,442
2020	Import	142	97	102	110	122	149	180	146	180	141	97	96	1,561
	Export	98	93	76	98	75	109	140	85	112	60	93	65	1,104
	Cross border	61	44	54	71	63	78	67	50	76	60	50	39	714
	Local	88	53	30	49	38	40	31	33	55	47	47	78	591
	Other									0				0
	Total	389	288	263	327	299	376	418	314	422	307	288	278	3,969

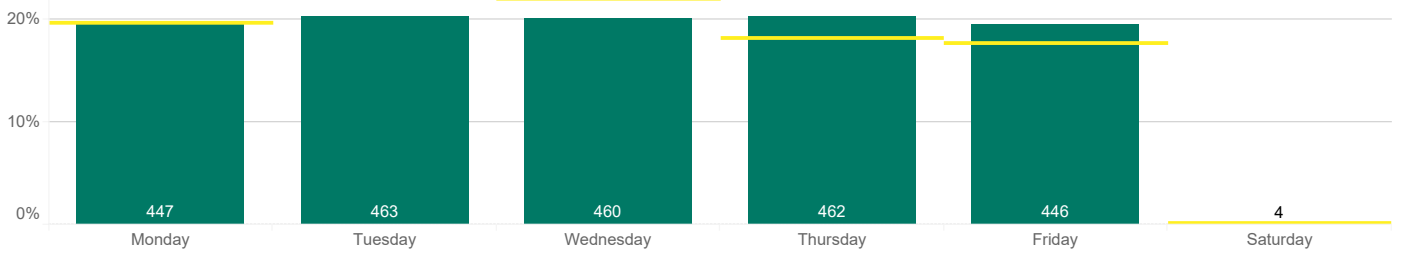


Time of delivery, transports YTD 2021, Full year 2020

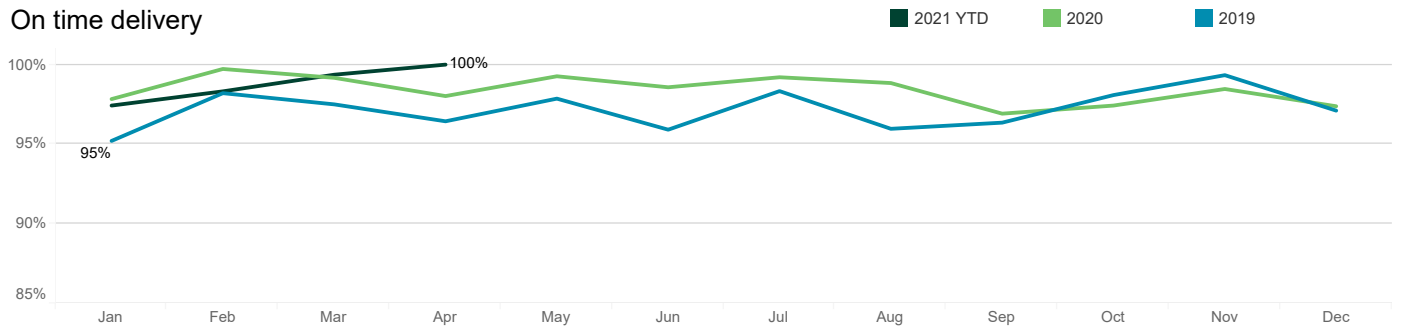
Before 12	After 12
81%	19%
1,851	431



Weekday of delivery, transports YTD 2021, Full year 2020



On time delivery



Delays in % of total - Rolling 12 months

		May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Total
External	Queue at Terminal	4.7%	5.1%	4.8%	4.6%	5.2%	6.1%	4.5%	4.3%	3.0%	2.3%	2.0%	2.7%	2.5%	4.0%
	Traffic	4.0%	1.7%	3.9%	4.0%	6.5%	4.8%	2.4%	1.5%	0.8%	0.5%	0.6%	0.5%	1.7%	2.6%
	Problems with Pickup/Deposit	0.4%	0.9%	0.9%	0.8%	0.6%	0.9%	0.5%	0.9%	0.3%	0.2%	0.4%	0.2%	0.6%	0.6%
	Weather									0.3%	2.7%				0.2%
	Customs difficulties			0.5%			0.2%	0.2%							0.1%
	Waiting time at Customs		0.2%			0.3%									0.0%
	Total	9.1%	7.9%	10.2%	9.4%	12.7%	12.0%	7.5%	6.7%	4.4%	5.7%	3.1%	3.4%	4.7%	7.6%
Internal	Delay from earlier container	0.4%	0.9%	0.4%	0.4%	0.8%	1.6%	0.7%	1.5%	1.6%	0.7%	0.2%		0.6%	0.7%
	Driver mistake		0.4%	0.2%	0.2%	0.8%	0.5%	0.2%	0.3%	0.8%		0.4%			0.3%
	Technical problem	0.2%		0.2%	0.4%	0.3%	0.2%	0.2%			0.2%				0.1%
	Planner mistake					0.6%		0.2%	0.3%						0.1%
	Total	0.7%	1.3%	0.7%	1.0%	2.5%	2.3%	1.4%	2.1%	2.5%	0.9%	0.6%		0.6%	1.2%

Electronic booking - rolling 12 months

	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Total
Manual	451	534	561	477	632	442	424	328	366	442	488	623	363	6,131
Total	451	534	561	477	632	442	424	328	366	442	488	623	363	6,131